

CMA Resident's Contract - Key Information

Name of Provider & Registered Address	K Lodge Ltd Meadow Grand, 29 Woodgreen Rd Upshire Essex EN9 3SD
Name of Location & Location Address	K Lodge 50 North End, Higham Ferrers Northants NN10 8JB
Payment of Fees	
Method of Payment (BACS/SO/Cheque)	BACS/SO/Cheque
Frequency (In Advance/Arrears)	Monthly in advance (annualised)
Interest	
Is Interest Charged on Late Payment and at what Rate?	Yes, 2% above bank base rate
Fee Reviews	
When do Annual Fee Reviews Take Place?	April Fixed % fee of 5%
Additional Services	
Do you charge for staff escorts to appointments?	Yes £15 per hour per staff plus, the cost of taxi fare. However, first we give the option to the relatives to undertake transport and escort.
At what cost per hour?	
Financial Assessment	
Do you require private residents to provide details of financial position?	Optional
Is there a minimum period that the resident must be able to meet your fees for (i.e. 2 years)?	1 year/Optional
Guarantor	
Do you require a guarantor?	Yes
Top Up Payments	
Do you charge third party top ups?	Yes, depending on care needs.

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Do you charge additional services charges for CHC?	N/A
Deposit Do you require a security or reservation deposit? How much?	No
Insurance Do you provide insurance? How much cover? Does it include high risk items? What is the excess?	Yes £500 per resident Includes residents clothing and personal effects excluding money. No Excess
Temporary Absence Do you continue to charge if the resident is absent from the Home? Do you reduce the fees?	Yes (Please see T&C document) No
Lasting Power of Attorneys Do you require/recommend a person to appoint a LPA?	Yes