

## CMA Resident's Contract - Key Information

Name of Provider & Registered Address	K Lodge Ltd Meadow Grand, 29 Woodgreen Rd Upshire Essex EN9 3SD
Name of Location & Location Address	K Lodge 50 North End, Higham Ferrers Northants NN10 8JB
<b>Payment of Fees</b>	
Method of Payment (BACS/SO/Cheque)	BACS/SO/Cheque
Frequency (In Advance/Arrears)	Monthly in advance (annualised)
<b>Interest</b>	
Is Interest Charged on Late Payment and at what Rate?	Yes, 2% above bank base rate
<b>Fee Reviews</b>	
When do Annual Fee Reviews Take Place?	April  Fixed % fee of 5%
<b>Additional Services</b>	
Do you charge for staff escorts to appointments?	Yes £15 per hour per staff plus, the cost of taxi fare. However, first we give the option to the relatives to undertake transport and escort.
At what cost per hour?	
<b>Financial Assessment</b>	
Do you require private residents to provide details of financial position?	Optional
Is there a minimum period that the resident must be able to meet your fees for (i.e. 2 years)?	1 year/Optional
<b>Guarantor</b>	
Do you require a guarantor?	Yes
<b>Top Up Payments</b>	
Do you charge third party top ups?	Yes, depending on care needs.

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Do you charge additional services charges for CHC?	N/A
<b>Deposit</b>  Do you require a security or reservation deposit?  How much?	No
<b>Insurance</b>  Do you provide insurance?  How much cover?  Does it include high risk items?  What is the excess?	Yes  £500 per resident  Includes residents clothing and personal effects excluding money. No Excess
<b>Temporary Absence</b>  Do you continue to charge if the resident is absent from the Home?  Do you reduce the fees?	Yes (Please see T&C document)  Yes, i.e. cost of meals
<b>Lasting Power of Attorneys</b>  Do you require/recommend a person to appoint a LPA?	Yes